

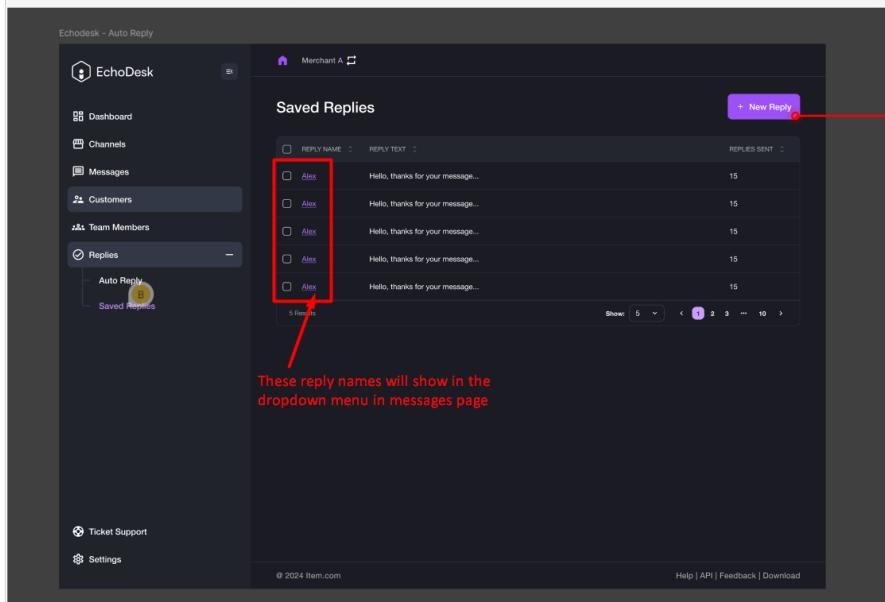
[EC-11] [Echodesk] Saved Replies <small>Created: 08/20/24 Updated: 08/20/24</small>					
Status: New			Project: Echodesk		
Component/s: None					
Affects Version/s: None			Fix Version/s: None		
Type: Story	Priority: Major				
Reporter: Bassel Matta	Assignee: Caleb Cai				
Resolution: Unresolved	Votes: 0				
Labels: Echo, PH-1					
Remaining Estimate: Not Specified					
Time Spent: Not Specified					
Original Estimate: Not Specified					
Attachments:    					
Story Points: 0					
Developer: Adam Wei					
QA: Jericson Puno					
Test Hours: 0					
Dev Hours: 0					
Test Points: 0					

Description

Figma link: <https://www.figma.com/design/nfCBxaP4gIxIxY4gkwP/lItem-Echodesk?node-id=183-26922&t=aPXqSo36Vv2Nn4Q9-0>

We will have a section for saved replies.

These replies will show in the dropdown menu on the messages page here to allow the user to use any saved replies for faster replies:



EchoDesk - Auto Reply

Saved Replies

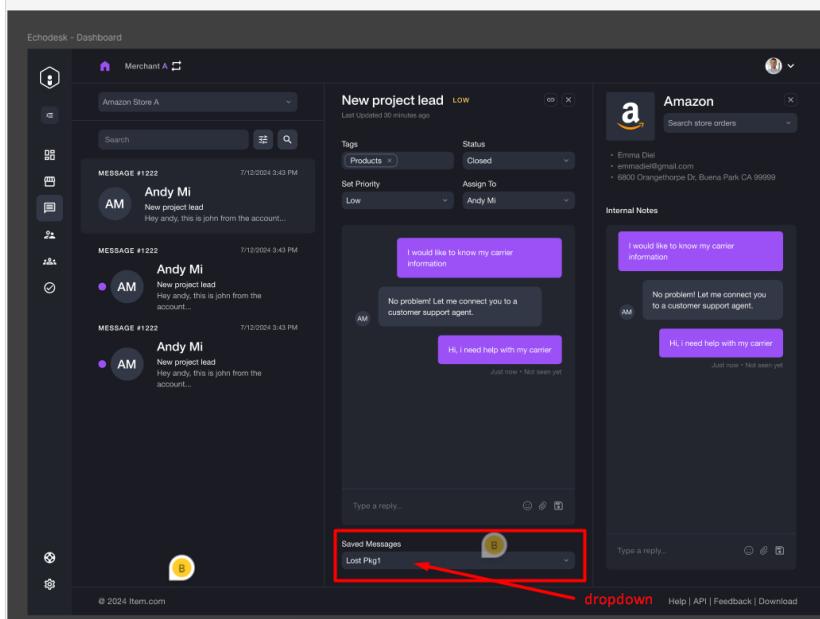
+ New Reply

REPLY NAME REPLY TEXT REPSES SENT

Alex Hello, thanks for your message... 15

Show: 5 < 2 3 ... 10 >

These reply names will show in the dropdown menu in the messages page



EchoDesk - Dashboard

Merchant A

New project lead LOW

Tags: Products Status: Closed

Set Priority: Low Assign To: Andy Mi

Internal Notes

Type a reply...

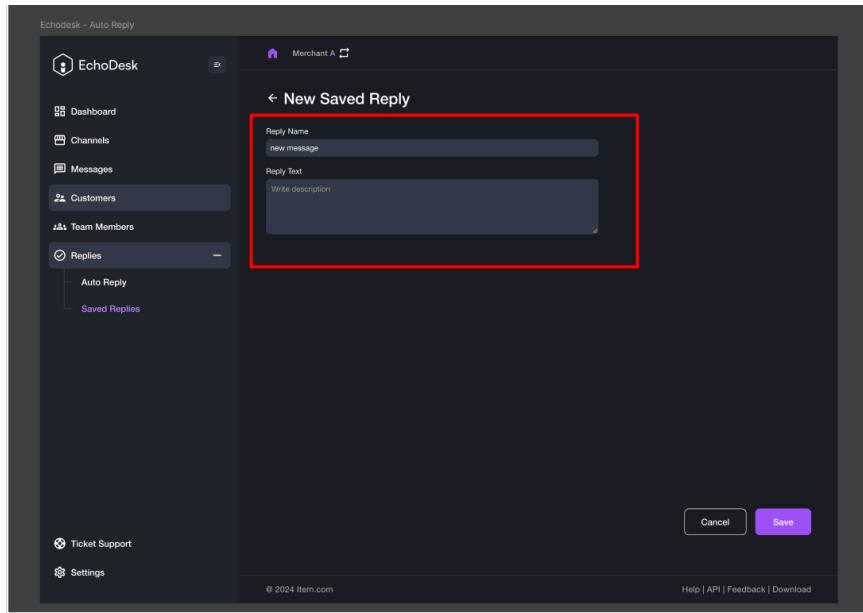
Saved Messages

Lost Pkg1

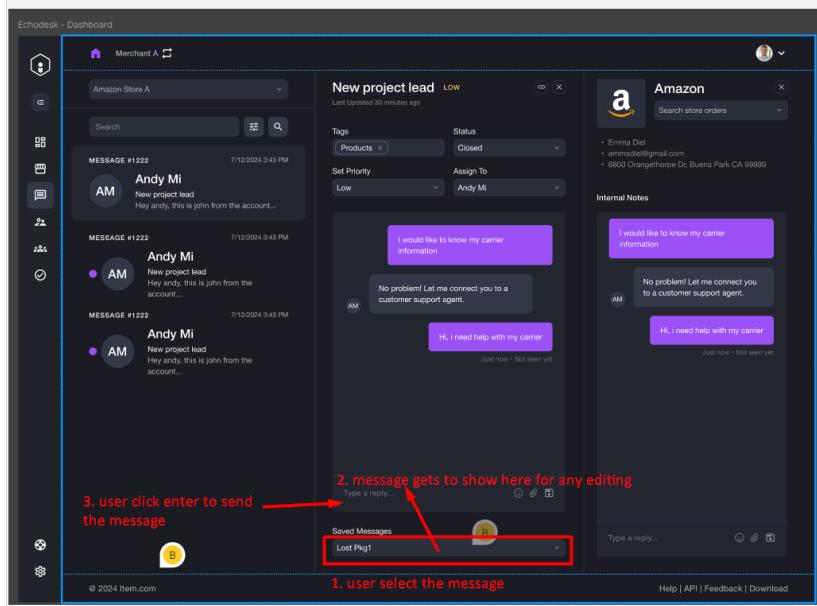
dropdown

Once the user click on the button "New Reply" then they will be able to create a new saved reply.

The user can enter a name for the reply and they can enter the message that they want to send to the user:



Once the user click on the message and select it from the dropdown menu, the message will show in the text section for the user to edit it here:



Generated at Wed Aug 21 17:35:11 UTC 2024 by Bassel Matta using JIRA 7.3.3#73014-sha1:d5be8da522213be2ca9ad7b043c51da6e4cc9754.