

[EC-11] [Echodesk] Saved Replies Created: 08/20/24 Updated: 08/20/24

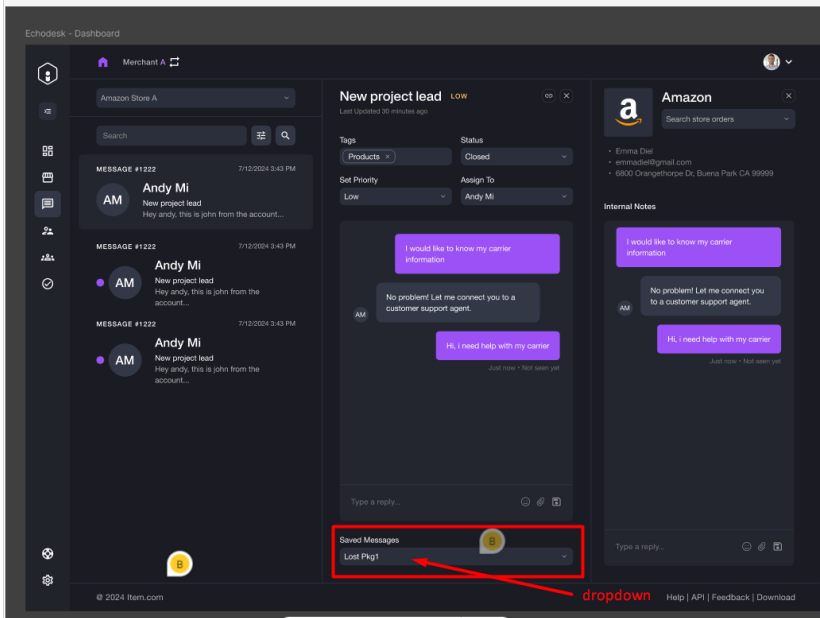
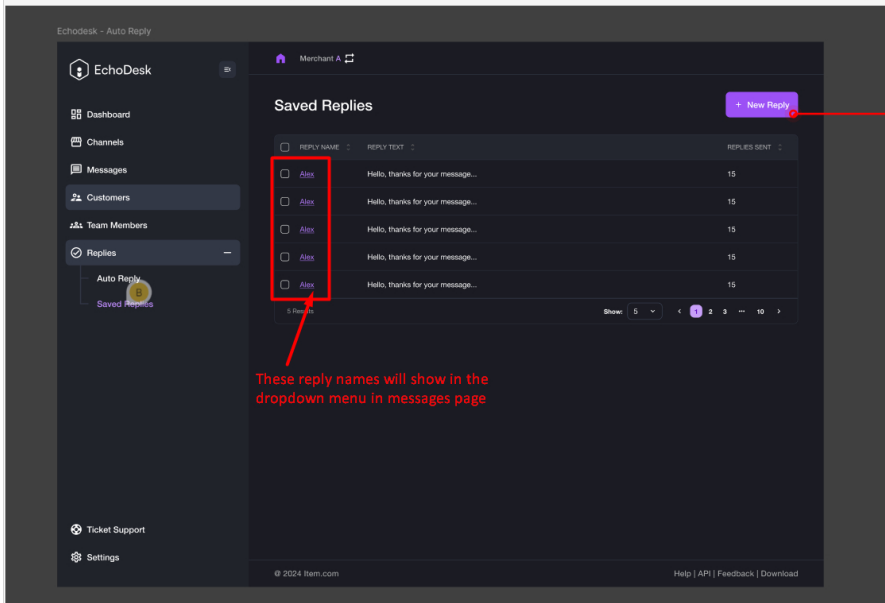
Status:	New		
Project:	Echodesk		
Component/s:	None		
Affects Version/s:	None		
Fix Version/s:	None		
Type:	Story	Priority:	Major
Reporter:	Bassel Matta	Assignee:	Caleb Cai
Resolution:	Unresolved	Votes:	0
Labels:	Echo, PH-1		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Attachments:			
Story Points:	0		
Developer:	Adam Wei		
QA:	Jericson Puno		
Test Hours:	0		
Dev Hours:	0		
Test Points:	0		

Description

Figma link: <https://www.figma.com/design/ntfCBxaP4glxIxBXy4gkwP/Item-Echodesk?node-id=183-26922&t=aPXqSo36Vv2Nn4Q9-0>

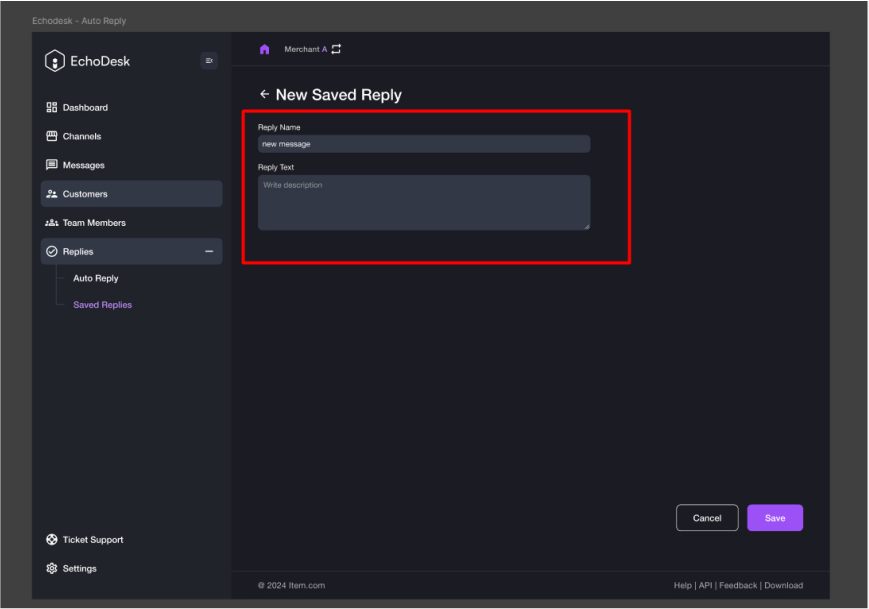
We will have a section for saved replies.

These replies will show in the dropdown menu on the messages page here to allow the user to use any saved replies for faster replies:



Once the user click on the button "New Reply" then they will be able to create a new saved reply.

The user can enter a name for the reply and they can enter the message that they want to send to the user:



Once the user click on the message and select it from the dropdown menu, the message will show in the text section for the user to edit it here:

